



About Donna Steffey

Donna has over 20 years' experience as a learning and development professional working with corporate, academic, and government sectors. As a consultant, facilitator and executive coach she has provided professional development in 21 different countries working with diverse audiences in Europe, Asia, Africa, and North America. In addition to being a certified professional in learning and performance, Donna is also an author and has contributed to three books on global training, HR strategy and communication strategies. In the past Donna has been an entrepreneur and retail manager of multi-million dollar operations. Donna holds an MBA from Keller Graduate School of Management, and an OD certificate from DePaul University.

Donna assesses needs carefully against learning styles and workplace cultures to provide the most effective development solutions. Donna has designed and delivered blended learning programs for leaders around the globe and has worked with top media organizations. Her specialties include cultural intelligence and working with difference, emotional intelligence and leadership skills development.

Donna is passionate about helping people succeed and uses authenticity and humor to create a positive learning environment. Participants feel safe to self-reflect. Through the use of introspective questions, assessments, and experiential activities Donna is able to get others to open up to new possibilities and ways of working. By providing the right blends of information, insights, and inspiration Donna is able to engage and enthuse those she works with, so they are committed to developing themselves and helping their organizations achieve goals.

Examples of Donna's work

- Designed and delivered an award winning management program for over 1,000 account managers for a global printing company resulting in increased efficiency and productivity
- Delivered various leadership skills development as adjunct faculty for customized senior leadership programs with a leading graduate school of management corporate education department
- Designed and facilitated learning leadership programs to engineering leaders around the globe, focused on LEAN project leadership, coaching skills, and strategic communications

Accreditations

- BarOn Emotional Quotient Inventory (BarOn EQ-i®)
- Certified Professional in Learning and Development (CPLP) Association for Talent Development (ASTD)
- DISC® System

What our clients say about Donna

"After Donna's extraordinary leadership development program, our culture survey showed a 21% improvement in employee satisfaction with management." *Training Director, US telecoms company*

"Donna has the ability to create an environment that brings a group together so they can share ideas, solve problems and develop pathways to new understanding." *Executive VP, corporate education provider*